



*Khaled El Sherif, BSc engineering, MBA* (Heriot-Watt University)

Khaled has extensive experience in teaching: Business continuity, ISO, project/program management, strategic planning, governance and IT service management courses.

Beside his BSc in engineering, he is holding an MBA from Heriot-Watt University (UK) which helped making his approach more business aligned.

Khaled's hands-on experience in the local, regional and international market gained from his work with Orange (international service provider), JCCS (one of the biggest service provider in the KSA) and SAIB (a well-established bank in Egypt); enriches his sessions with real life cases.

Having practical experience in implementing ISO 27001, BCP, PMI methodology as well as other standards (ITIL, COBIT, ISO 22301,...) gained from his contribution in implementing the best practices for different organizations in both the private and governmental sectors in the middle east (Orange-France, Egypt, KSA and Lebanon).

Working as a part time instructor providing courses to several institutes in Egypt, Malaysia, Dubai, Lebanon, Kuwait and KSA having attendees from different backgrounds and cultures consolidated his teaching skills making it more effective with a wider range of people.

Proven ability to simplify the information for the audience and use the needed skills in organizing the session flow and driving the conversations and interactions during the session makes them more interesting and most effective.

Being an active member in the PMI and certified as a (PgMP®) and (PMP®) as well as the other certificates in service management and sec enriched his knowledge and exposure and enhanced his skills and awareness with the best practices and body of knowledge.

Enclosure: Curriculum Vitae



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### **Honors and Awards:**

- Local award from Orange business services for implementing the PM methodology and applying the best practices recommended by the PMI.
- Egypt BCP implementation.
- Global award from Orange.

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### **Work Experience:**

From March 2017 **Head of Strategic planning follow-up**

SAIB bank



From June 2012 till Feb 2017 **Head of Program Management Office**

SAIB bank



From May 2011 till May 2012, **PMO**, JCCS, KSA

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From 2004 till May 2011, Orange business services (Former Equant), Cairo, Egypt.

[www.orange-business.com](http://www.orange-business.com)

Business  
Services

**Orange Expert**



**Team leader**

- Global One Data Access network

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From 2001 till 2004, ECEI, Cairo, Egypt.

**Networks Engineer,**

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### **Affiliations:**

- Active member in Project Management Institute.
- Member of the Egyptian Syndicate for engineers.
- Member of the Saudi Council of Engineers ([www.saudieng.sa](http://www.saudieng.sa)).
- Member of the Professional Association of Diving Instructors.




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### **Travel:**









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| - Kuala Lumpur, Malaysia.                 | - Frankfurt, Germany. |
| - Dubai, United Arab Emirates.            | - Beirut, Lebanon     |
| - Riyadh, Saudi Arabia.                   | - Kuwait.             |
| - Sulaimaniyah, Kurdistan region in Iraq. | - Amman, Jordan.      |
| - Paris, France.                          | - Nigeria.            |
| - Muscat, Oman                            | - Bangkok, Thailand.  |

## Other consultation activities:

In developing my Project Management skills and knowledge I participated in the following activities:

- Establishing a program management office for Saudi Supreme Commission for Tourism and Antiquities (SCTA).  devoteam 
- Establishing a PMO for Mobiserve using the PMI standards.
- ISO 27K implementation for Orange business services.
- Building and implementing BCP for Orange business services.
- Implementing ITIL recommendations for BLF - Lebanon. 
- Implementing ITIL recommendations for TE – Egypt.
- Participating in project management conferences including:
  - Project to the point- Cairo 2008.
  - PMI P2P- Cairo 2009.
  - PMI P2P- Cairo 2017.

## Education & Skills:

- B.S. Engineering, 2001. Ain Shams University, Cairo, Egypt. 
- Masters of Business Administration 2012, Heriot-Watt University (UK). 
- Program management professional (PgMP®) 2017, PMI 
- Project management Professional (PMP®) 2007, PMI. 
- ITIL, Exin. 
- DevOps
- COBiT
- Agile project management
- ISO27001 
- Auditing ISMS
- ISO 22301 
- Implementing BCP
- Fintech
- Oracle Cloud Infrastructure Foundations 
- Business analysis
- Strategic planning & Management system support ASP framework.
- Balanced Score cards professional
- IP reporting, and IP networking, Equant, Paris.
- Applying lean and six sigma.
- Implementing ITIL recommendations in alignment with ongoing business processes.

## **Training experience:**

Beside his managerial role Khaled have been working as an instructor for several reputable institutes which gave him excellent experience in delivering programs in the field of Business, SMEs, IT service management and Project/Program management as well as other managerial programs.

His hands-on experience in implementing Balances score cards, ITIL, ISO and PMI methodology enriched his sessions with scenarios and cases from real life situations which are crucial for people interested in entering the business field or even experiences delegates who need to learn from lessons learned in the field.

To deliver those programs he gained a noticeable experience in preparing the needed material including case studies and attendee's hand books, Khaled always use visual illustration in his presentations which helps in delivering the information to the attendances in an attractive way.

A list of some of the institutes that Khaled conducted courses/workshops for:

- Aztech  
(<https://aztechtraining.com/>)
  - COPEX  
(<https://copextraining.com/>)
  - Amideast, Egypt.  
(<http://www.amideast.org>)
  - German-Arab Chamber of Industry and Commerce, Egypt.  
(<http://aegypten.ahk.de>)
  - PetroKnowledg  
(<https://petroknowledge.com/>)
  - Jupiter 2000, Cairo, Egypt.  
(<http://www.jupiter2000.com.eg>)
  - Orange business services.  
(<http://www.orange-business.com>)
  - Emak international academy, Egypt.  
(<http://www.emakacademy.com>)
  - Canadian International College  
(<https://www.cic-cairo.com/>)
  - IBM, Egypt.  
(<http://www.ibm.com/eg/en/>)
- EuroMaTech  
(<https://www.euromatech.com/>)
  - American Chamber of Commerce, Egypt.  
(<http://www.amcham.org.eg>)
  - Equinox, UAE and Egypt.  
(<http://www.equinoxme.com/>)
  - New Horizons  
(<https://cairo.newhorizons.com/>)
  - CBM, Lebanon.  
(<http://www.cbm.com.lb>)
  - Asiacell, Iraq.  
(<http://www.asiacell.com>)
  - Banque Libano-Français, Lebanon  
(<http://www.eblf.com>)
  - CLS  
(<https://clslearn.com/>)